

Nabisy - Manual for supplier / trader after the last interface

An explanation

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Version	3/2021	
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Exposé	Screenshots and explanation of Nabisy for traders	



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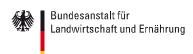
1 General Information

If you would like to be informed about Nabisy updates directly by the BLE, we can include you on our mailing list.

For this, please send an e-mail with the mandatory subject "Subscribe Nabisy Mail" to nabisy@ble.de. This sending e-mail address will then be included to our mailing list. Please enter the following data in the e-mail:

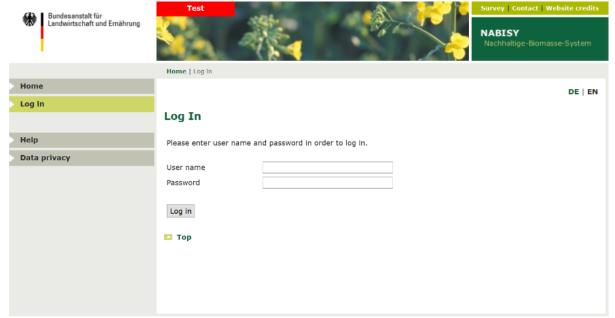
- your name (in function e-mail addresses the name can be omitted) and
- your company.

If you wish to be taken out of the mailing list, please send a blanc e-mail with the subject "Unsubscribe Nabisy Mail" to nabisy@ble.de. The sending e-mail address will be deleted with all data from our mailing list.



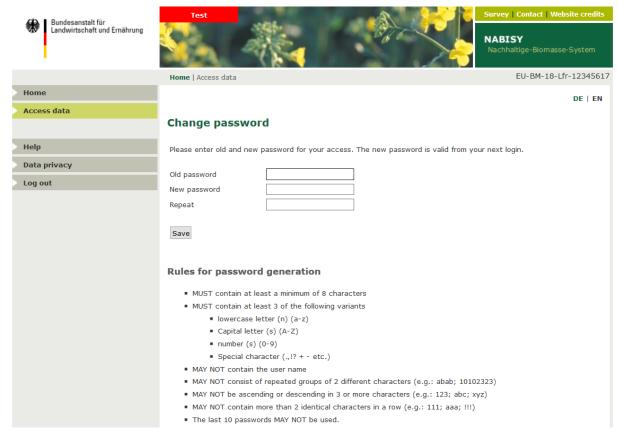
2 Log-in to Nabisy

2.1 Initial log-in and log-in

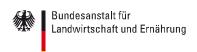


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Please enter your user name and password. You have received these from the BLE by mail.



With the first login in Nabisy you are automatically requested to change the password. You cannot continue in Nabisy without assignment of a new password.



Please keep the log-in data sent by the BLE also after the change in a place not accessible for third parties, since the BLE can reset your password if necessary on the originally communicated (⇒ 2.3 You have forgotten your password).

The password rules are explained in the chapter 4 Access data [Password].

If you don't have access to Nabisy so far, please contact your certification system / voluntary system (system). They provide the application form you need.

Please return the completed and signed form to your system. The system shall forward your application and some additional information to the BLE. As soon as all required information is available, will send you your username and password by post. For security reasons we send two separate letters on two consecutive working days.

2.2 Blocking of the access after repeated wrong input of the password

If you enter a password five times wrongly, your personal access gets blocked automatically. Nabisy will inform you about this. In such a case, please contact nabisy@ble.de with the following information to have the account unlocked again:

- your name,
- the participant ID of the company under which you wanted to log-in (e.g. EU-BM-99-SSt-1234678 or EU-BM-88-Lfr-87654321) and
- the information whether you still know your last assigned password.

We can then unlock your access so that you can reuse your last assigned password.

2.3 You have forgotten your password

In such a case, please contact us at nabisy@ble.de with the following information

- your name
- the participant ID of the company under which you wanted to log in (e.g. EU-BM-99-SSt-1234678 or EU-BM-88-Lfr-87654321) and
- the information whether you still know the password assigned by the BLE.

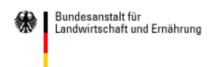
We can then reset your password to the one assigned by the BLE.

If you do not have the letter with the initial password any longer, the BLE will assign you a new password and send it to you by post.

With the first login to Nabisy after the password reset you are automatically requested to change the password. You cannot continue in Nabisy without assigning a new password (one-time password).

REF. 523 / NABISY 09.03.2021 SEITE 5 VON 47

3 Main Menu



Home

Access data

File application

Application for division

Application for transcription

Application of combined transcription

Display application/proof

Display proof

Administration Collective download

Account statement

Help

Data privacy

Log out

In Access data you can change your password.

In <u>File application</u> you can divide or transcribe individual proofs and initiate a combined transcription up to 30 proofs.

In Display application /proof you can view and / or download an already sent partial proof of sustainability.

In Display proof you can view and download individual proofs that are currently on your account.

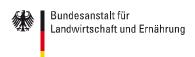
In Administration Collective download you can compile and download a zip-file containing all proofs generated in a previously application.

In Account statement all transactions of the chosen quarter of a year as well as a list with currently available proofs can be downloaded.

With Help you will be directed to our website "Information regarding Nabisy". You will find here not only this manual, but e.g. the list of biomass types, the FAQ and the information letters.

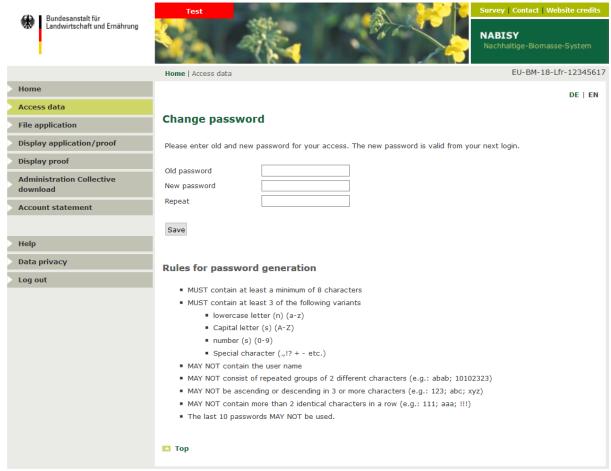
<u>Data privacy</u> is containing the privacy policy for Nabisy.

Log out will log you out of the program.



4 Access data [Password]

4.1 Change Password



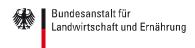
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You can change your password at any time in the Access data menu.

Please keep the login data sent to you by BLE by mail in a place not accessible to third parties.

If you have forgotten your password or if access has been blocked after entering the wrong password several times, please contact the BLE with the requested data. (\Rightarrow 2 Login to Nabisy)

REF. 523 / NABISY 09.03.2021 SEITE 7 VON 47



4.2 Password rules

For all users the following password rules apply in Nabisy:

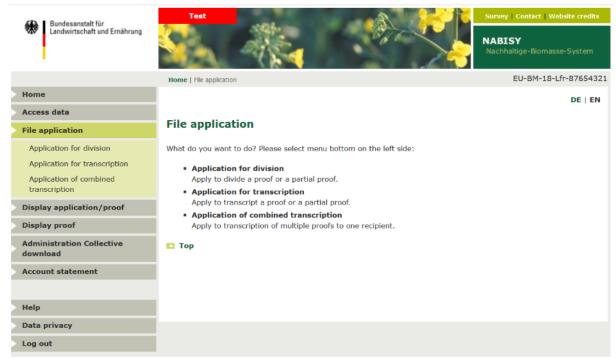
The password

- MUST contain at least a minimum of 8 characters
- MUST contain at least 3 of the following variants
 - o lowercase letter(n) (a-z)
 - Capital letter(s) (A-Z)
 - o number(s) (0-9)
 - Special character (.,!? + etc.)
- MAY NOT contain the user name
- MAY NOT consist of repeated groups of 2 different characters (e.g.: abab; 10102323)
- MAY NOT be ascending or descending in 3 or more characters (e.g.: 123; abc; xyz)
- MAY NOT contain more than 2 identical characters in a row (e.g.: 111; aaa; !!!) The last 10 passwords MAY NOT be used.

If your password contradicts the password rules, you receive an appropriate error message. Likewise you are informed by Nabisy whether you had already used the password and it is therefore inadmissible.

REF. 523 / NABISY 09.03.2021 SEITE 8 VON 47

5 File Application

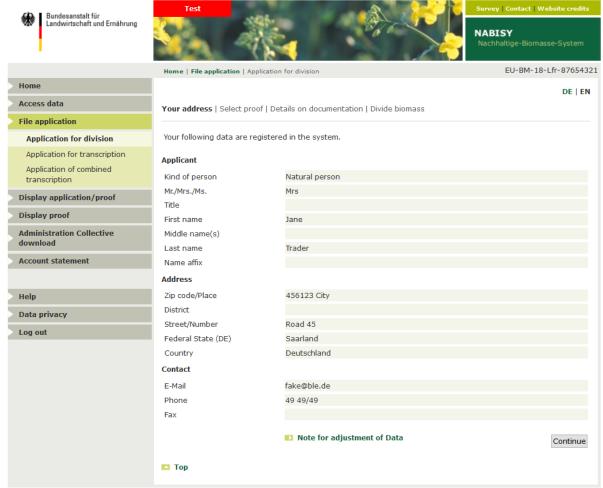


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You have to select, if you want to file an <u>Application for division</u> of a POS, if you want to file an <u>Application for transcription</u> of a POS or an <u>Application for combined transcription</u> of several POSes.

REF. 523 / NABISY 09.03.2021 SEITE 9 VON 47

5.1 Application for division

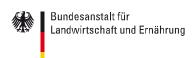


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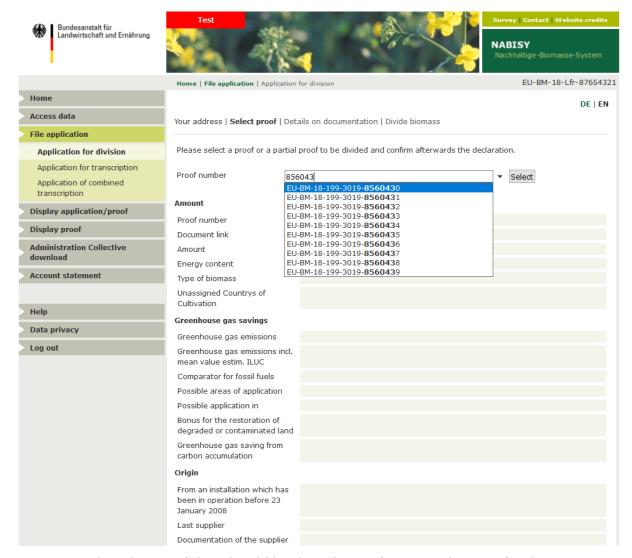
At first you are shown your core data. If there are any mistakes or changings, please contact your certification system / voluntary scheme. They shall correct your data and will forward us a correction of your data as well.

With Continue you can file the application.

REF. 523 / NABISY 09.03.2021 SEITE 10 VON 47



5.1.1 Select Proof

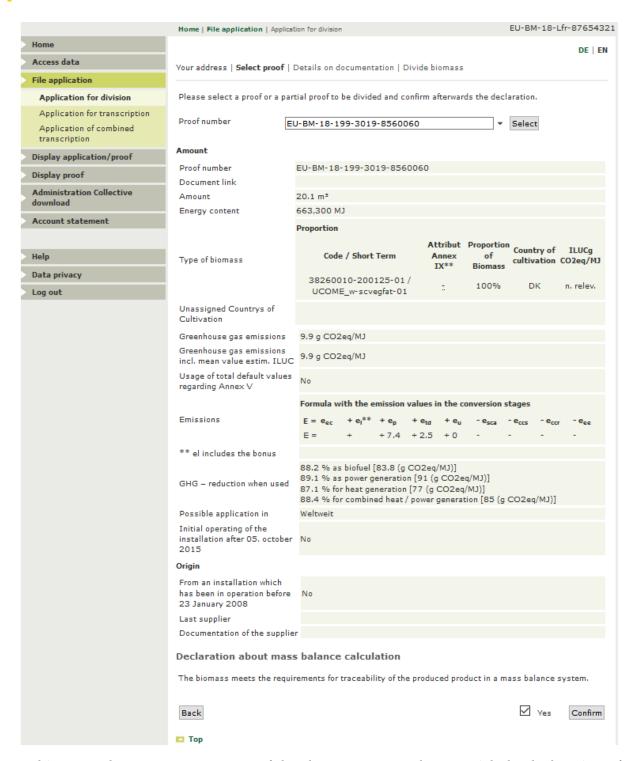


Here you select the proof that should be the subject of your application for division.

Using the drop-down box ▼, you will see the list of all available POS. Select the desired POS number and click Select to display the POS content.

You also have the option of entering the POS number completely or parts of it in the selection field. The whole number leads directly after selection to the proof. If you enter a string, you will see all the selections for this string. You must Select the desired proof from this.

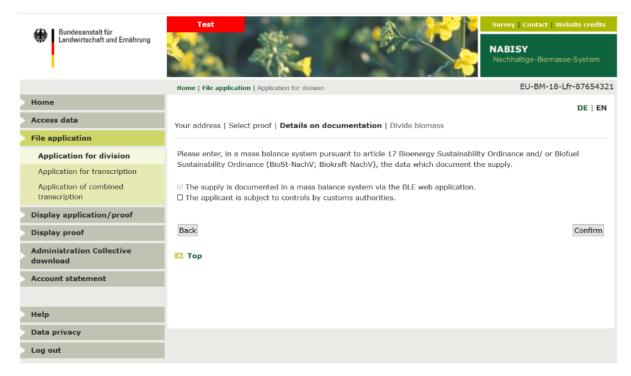




Nabisy now shows you a summary of the chosen POS. You have to tick the declaration of the mass balance calculation and get forward with Confirm.

REF. 523 / NABISY 09.03.2021 SEITE 12 VON 47

5.1.2 Details on documentation

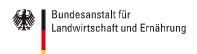


Here you indicate how you document your mass balance.

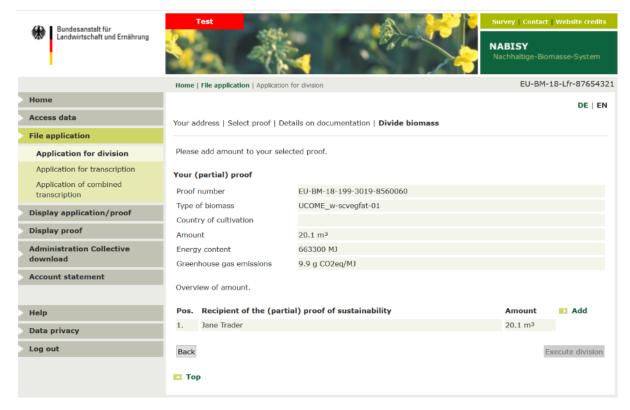
- If you are a participant of a certification system / voluntary scheme you do not have to specify anything else.
- However, if you have access to Nabisy because you are subject to German customs service, you must also submit the second statement.

Continue with Confirm.

REF. 523 / NABISY 09.03.2021 SEITE 13 VON 47



5.1.3 Divide biomass

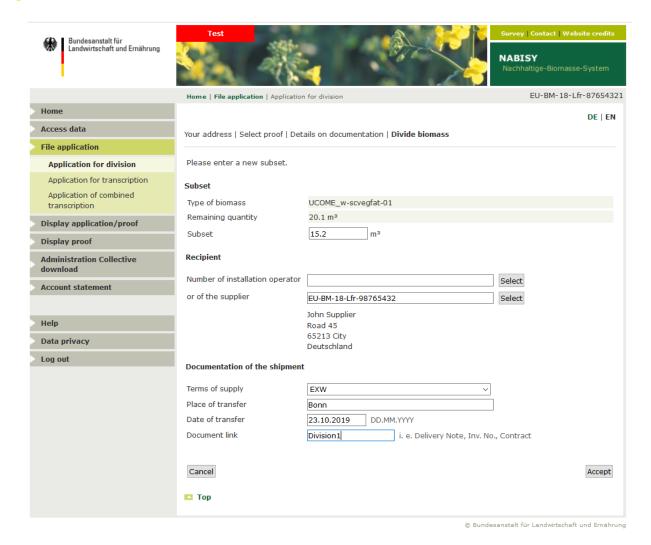


You are shown some information regarding your POS and you can see in the overview which recipient will get which amount of biofuel / bioliquid.

The remaining amount you will receive on your account with a new POS.

Click Add to choose a further recipient.

REF. 523 / NABISY 09.03.2021 SEITE 14 VON 47



On this interface, information about the quantity, the recipient and the documentation of the delivery have to be made.

The unit of measurement is taken from the initial proof and can not be changed. Bioliquids or biofuels are to be measured in cubic meters at 15° C. Gaseous biofuel shall be expressed in kilowatt hours.

For the recipient, a distinction must be made between plant operators and suppliers. The plant operator ID generally begins with the prefix DE-B-BLE-BM-AnlB-, followed by an eight-digit sequence.

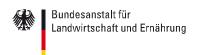
A supplier-ID includes the indication of the used system (e.g., EU-BM-18) followed by an individual alphanumeric string.

Press Select next to the corresponding line to see the name and address of the recipient. You can then check whether you have selected the right recipient.

Enter then the documentation of the shipment. The terms of supply correspond to the Incoterms 2010. Place and date of transfer must be entered in accordance with the Incoterms concerned.

In Document link you may enter an information, which makes it easier to you and your customer to assign the POS to a specific delivery, a contract, delivery note, invoice number etc.

The entry may be up to 15 characters long.



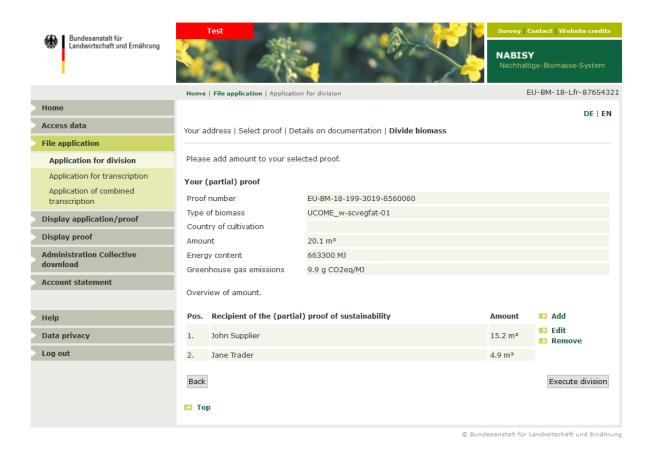
The following characters are allowed:

- A-Z
- a-z
- 0-9
- • . .=::

Not allowed are umlauts, spaces or special characters, except those mentioned above.

The document link is only valid for one specific transaction.

Continue with Accept.

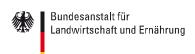


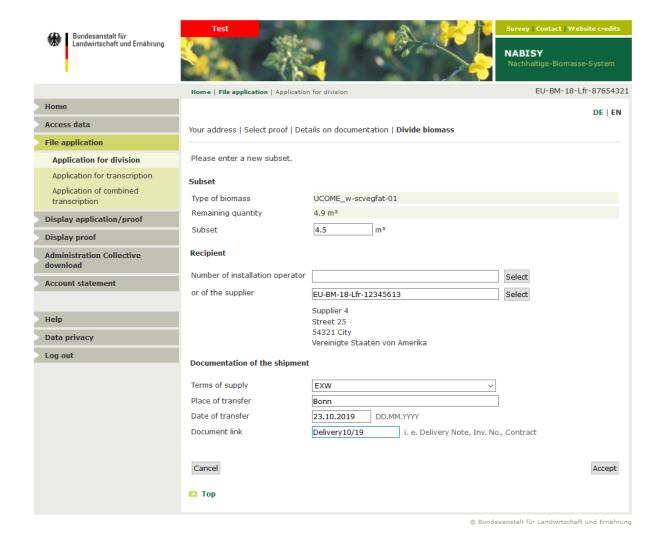
You are shown some information regarding your POS and you can see in the overview which recipient will get which amount of biofuel / bioliquid.

The remaining amount you will receive on your account with a new POS.

Click Add to choose a further recipient or Execute division in order to finish the division and to continue.

REF. 523 / NABISY 09.03.2021 SEITE 16 VON 47

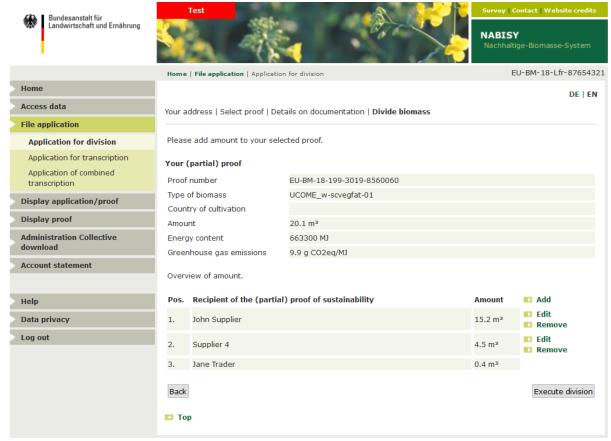




Repeat the steps to split the proof to additional recipients.

REF. 523 / NABISY 09.03.2021 SEITE 17 VON 47



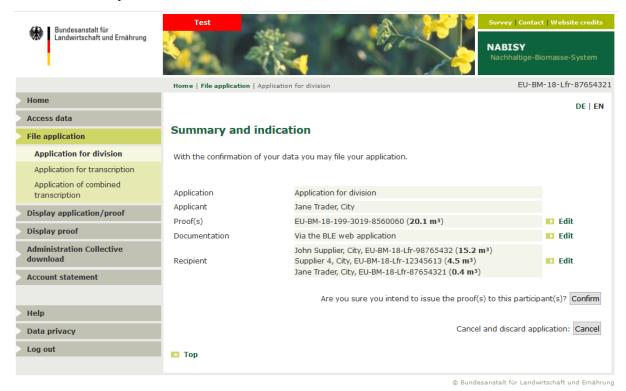


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Once you have entered all the subsets you need, complete the division with Execute division.

REF. 523 / NABISY 09.03.2021 SEITE 18 VON 47

5.1.4 Summary

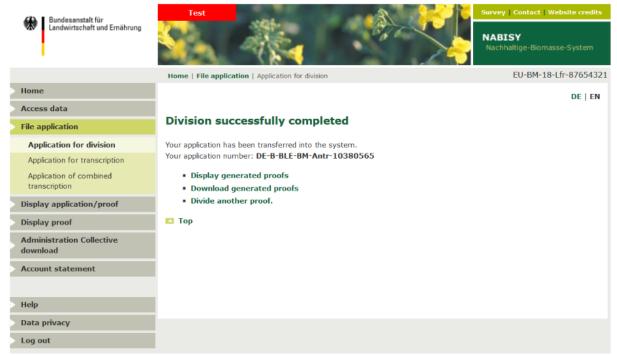


This is a summary of your file application. You should have a closer look if you entered the right information. You still can Edit all the specifications you made.

If your specifications are correct you can Confirm the application.

There is also the possibility to Cancel the whole application if needed.

5.1.5 Confirmation and application number



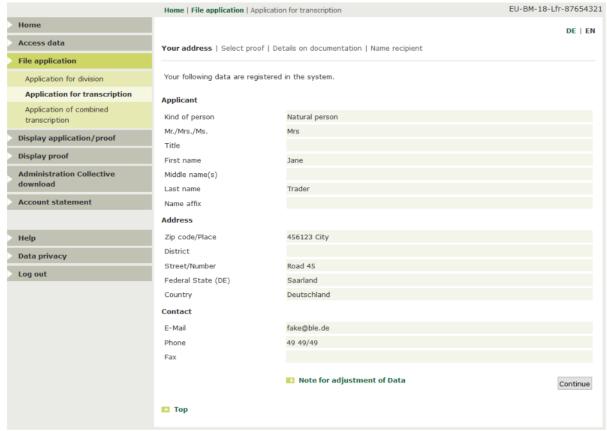
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You will be shown the application number under which the application just filed was saved in Nabisy. You will need this number in order to have the created partial proofs of sustainability displayed later on and to download them as a PDF document or to download all proof of the division as a package.

The number will also be displayed in the account statement for the selected period.

REF. 523 / NABISY 09.03.2021 SEITE 20 VON 47

5.2 Application for Transcription



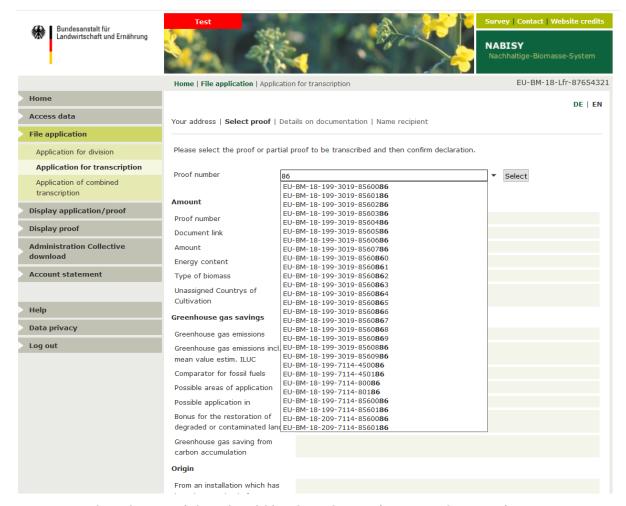
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At first you are shown your core data. If there are any mistakes or changings, please contact your certification system / voluntary scheme. They shall correct your data and will forward us a correction of your data as well.

With Continue you can file the application.

REF. 523 / NABISY 09.03.2021 SEITE 21 VON 47

5.2.1 Select proof

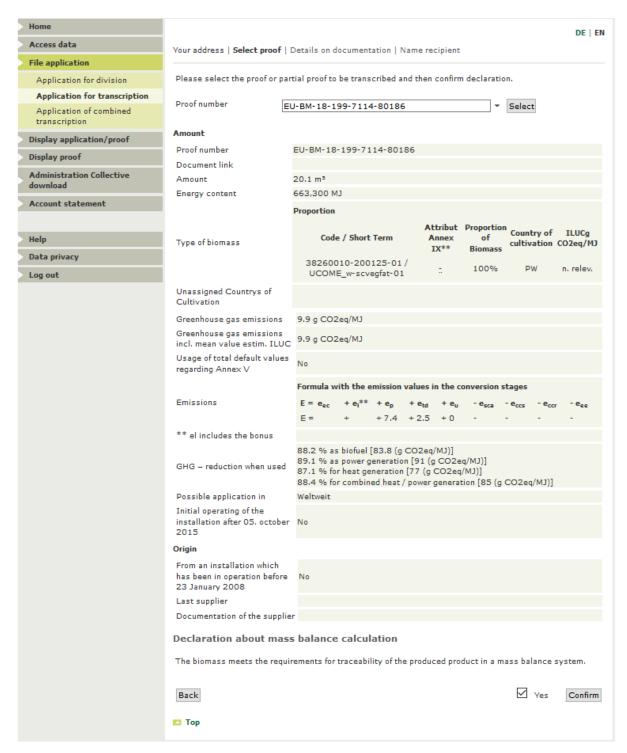


Here you select the proof that should be the subject of your application for transcription.

Using the drop-down box ∇ , you will see the list of all available POS. Select the desired POS number and click Select to display the POS content.

You also have the option of entering the POS number completely or parts of it in the selection field. The whole number leads directly after selection to the proof. If you enter a string, you will see all the selections for this string. You must Select the desired proof from this.

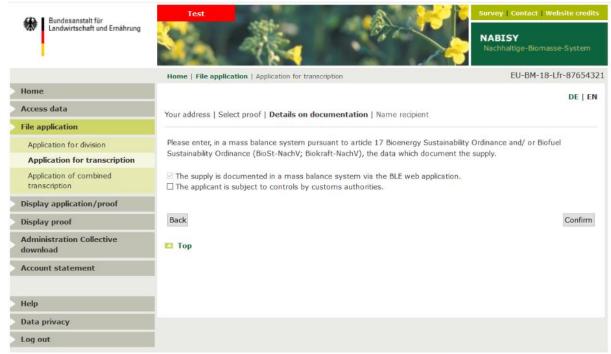




Nabisy now shows you a summary of the chosen POS. You have to tick the declaration of the mass balance calculation and get forward with Confirm.

REF. 523 / NABISY 09.03.2021 SEITE 23 VON 47

5.2.2 Details on documentation



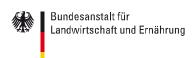
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Here you indicate how you document your mass balance.

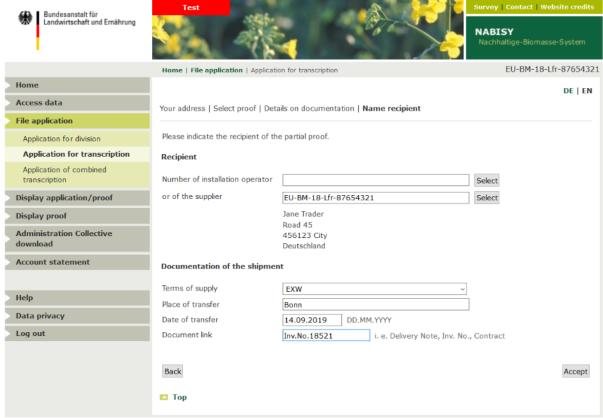
- If you are a participant of a certification system / voluntary scheme you do not have to specify anything else.
- However, if you have access to Nabisy because you are subject to German customs service, you must also submit the second statement.

Continue with Confirm.

REF. 523 / NABISY 09.03.2021 SEITE 24 VON 47



5.2.3 Name recipient



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On this interface, information about the recipient and the documentation of the delivery have to be made.

For the recipient, a distinction must be made between plant operators and suppliers. The plant operator ID generally begins with the prefix DE-B-BLE-BM-AnlB-, followed by an eight-digit sequence.

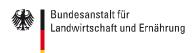
A supplier-ID includes the indication of the used system (e.g., EU-BM-18) followed by an individual alphanumeric string.

Press <u>Select</u> next to the corresponding line to see the name and address of the recipient. You can then check whether you have selected the right recipient.

Enter then the documentation of the shipment. The terms of supply correspond to the Incoterms 2010. Place and date of transfer must be entered in accordance with the Incoterms concerned.

In Document link you may enter an information, which makes it easier to you and your customer to assign the POS to a specific delivery, a contract, delivery note, invoice number etc.

The entry may be up to 15 characters long.



The following characters are allowed:

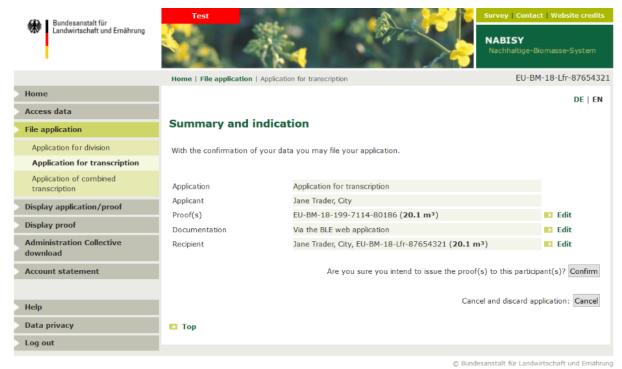
- A-Z
- a-z
- 0-9
- •, .-;: *,*

Not allowed are umlauts, spaces or special characters, except those mentioned above.

The document link is only valid for one specific transaction.

Continue with Accept.

5.2.4 Summary

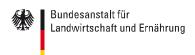


This is a summary of your file application. You should verify if you entered the right information. You still can Edit all the specifications you made.

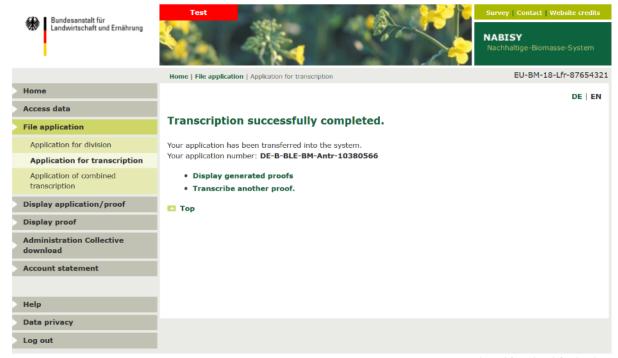
If your specifications are correct, you can Confirm the application.

You can also Cancel the whole application if needed.

REF. 523 / NABISY 09.03.2021 SEITE 26 VON 47



5.2.5 Confirmation and application number

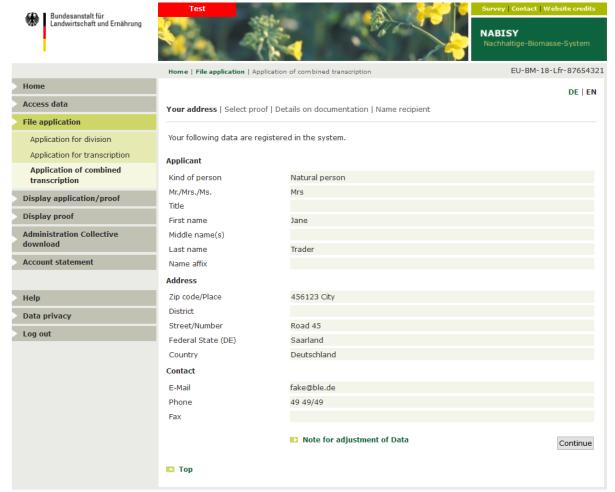


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You are now shown the application number. This application number is **necessary** in order to display this application any time.

The number will be shown in the account statement for the chosen time period.

5.3 Application of combined transcription

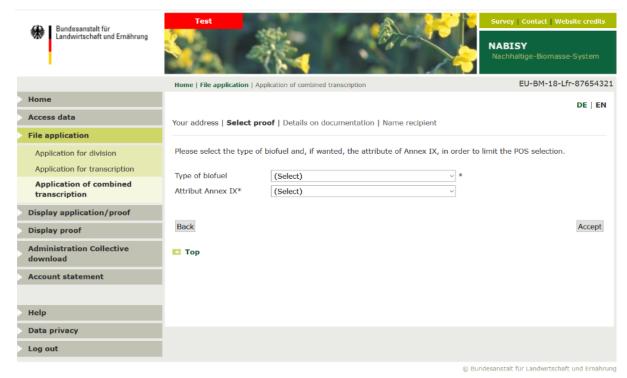


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At first you are shown your core data. If there are any mistakes or changings, please contact your certification system / voluntary scheme. They shall correct your data and will forward us a correction of your data as well.

With Continue you can file the application.

5.3.1 Select proof



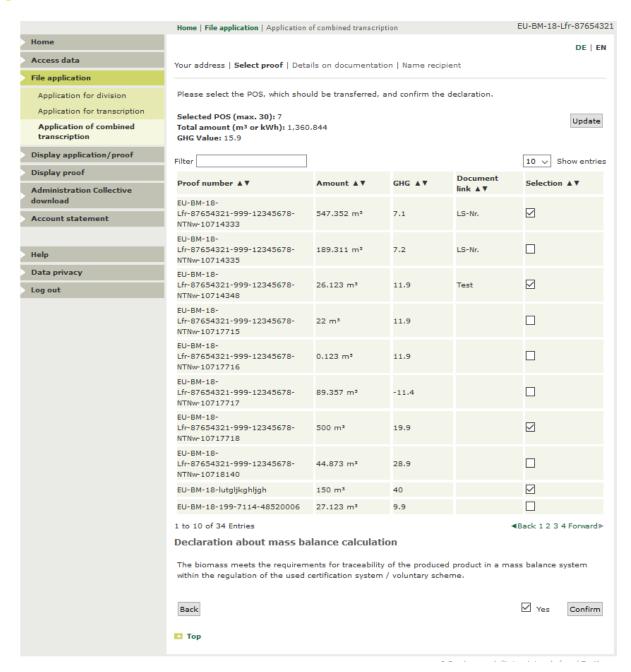
First you have to choose the type of biofuel, that the POSes, you want to transfer to your customer, should contain.

The specification of the attribute Annex IX is optional. Here you can limit the search for POSes to conventional or advanced biofuels. If you do not enter anything here, you will see all proofs of the fuel type.

Based on your selection, you will see the POS available in your account on the following page.

Click Accept to go to the next page.

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Here you can select up to 30 proofs for the combined transcription. You can scroll through the individual pages of the table.

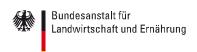
The POSes of the table can be sorted according to the following parameters:

- Proof of ID
- Quantity
- Emissions (GHG value)
- document link
- selection

Alternatively, you can also use the search and search for contents of the table.

With <u>Update</u>, the overview shows how many POSes you have already selected, the total amount of the selected proofs is and what the virtual netted GHG value would be.

If you have selected all proofs for the combined transcription, update the selection.



You now have to click on the mass balance statement and Confirm.

5.3.2 Details on documentation



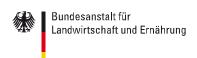
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Here you indicate how you document your mass balance.

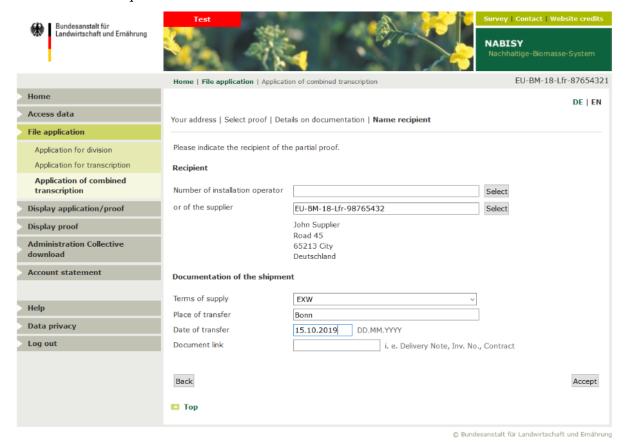
- If you are a participant of a certification system / voluntary scheme you do not have to specify anything else.
- However, if you have access to Nabisy because you are subject to German customs service, you must also submit the second statement.

Continue with Confirm.

REF. 523 / NABISY 09.03.2021 SEITE 31 VON 47



5.3.3 Name recipient



On this interface, information about the recipient and the documentation of the delivery have to be made.

For the recipient, a distinction must be made between plant operators and suppliers. The plant operator ID generally begins with the prefix DE-B-BLE-BM-AnlB-, followed by an eight-digit sequence.

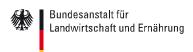
A supplier-ID includes the indication of the used system (e.g., EU-BM-18) followed by an individual alphanumeric string.

Press Select next to the corresponding line to see the name and address of the recipient. You can then check whether you have selected the right reciepient.

Enter then the documentation of the shipment. The terms of supply correspond to the Incoterms 2010. Place and date of transfer must be entered in accordance with the Incoterms concerned.

In Document link you may enter an information, which makes it easier to you and your customer to assign the POS to a specific delivery, a contract, delivery note, invoice number etc.

The entry may be up to 15 characters long.



The following characters are allowed:

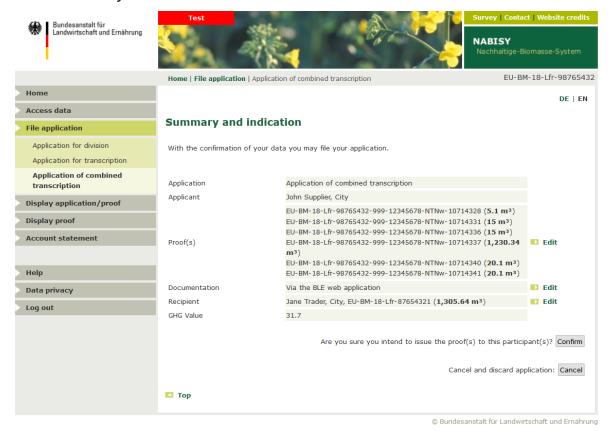
- A-Z
- a-z
- 0-9
- •, .-;: /

Not allowed are umlauts, spaces or special characters, except those mentioned above.

The document link is only valid for one specific transaction.

Continue with Accept.

5.3.4 Summary

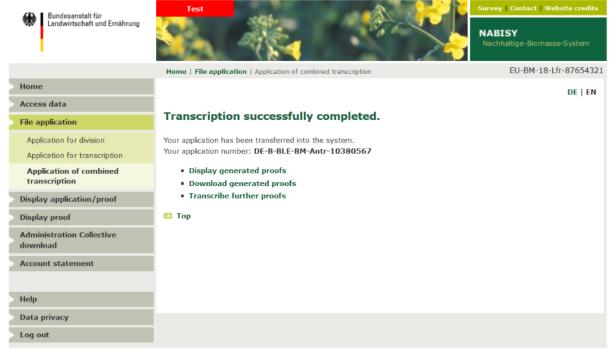


This is a summary of your file application. You should verify if you entered the right information. You still can Edit all the specifications you made.

If your specifications are correct, you can Confirm the application.

You can also Cancel the whole application if needed.

5.3.5 Confirmation and application number



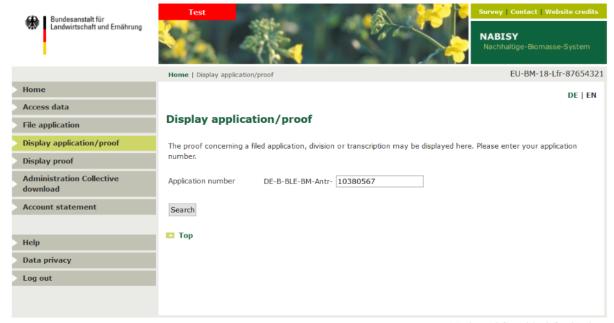
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You are now shown the application number. This application number is **necessary** in order to display this application any time.

The number will be shown in the account statement for the chosen time period.

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6 Display Application / Proof

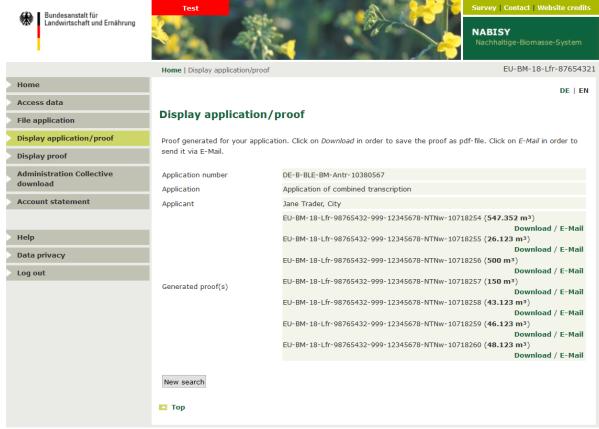


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With the application number, shown at the end of each file application, you can download a POS you issued to your customer anytime.

You have to enter the last eight digits of the application number and press Search.

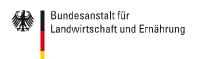
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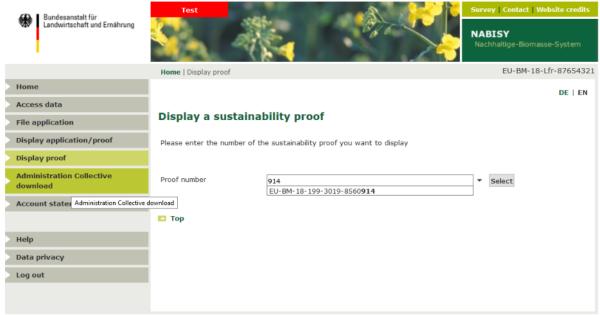
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This is a short summary resulting of the file application you made. You can Download the POS as a PDF-file or you can send the recipient an E-Mail-link, so that he can download the POS in his account.

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7 Display Proof

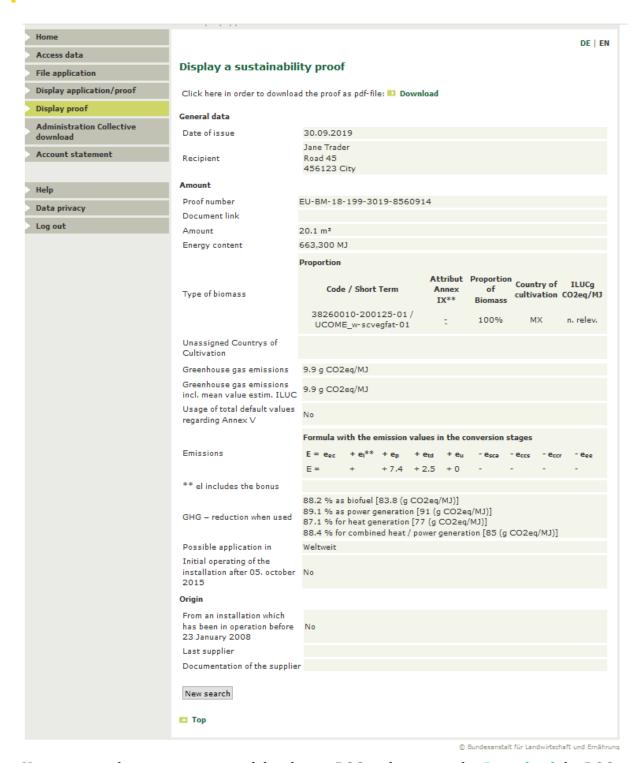


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To have a closer look at a POS, you currently have on your account, you have to enter the whole or just a part of the POS-ID. Or you can use the drop-down-menu \blacktriangledown . Press Select afterwards.

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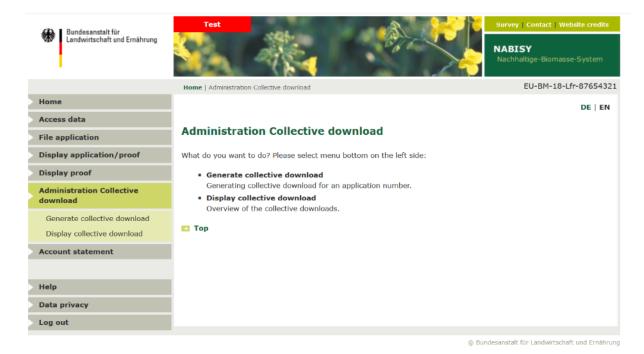




You are now shown a summary of the chosen POS and you can also Download the POS as a pdf-file.

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8 Administration Collective download

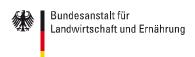


A collective download allows you to download all the POS you have generated in an application as a zip file. For this you need the application number. This also applies to partial proofs that you generated before 24.10.2019.

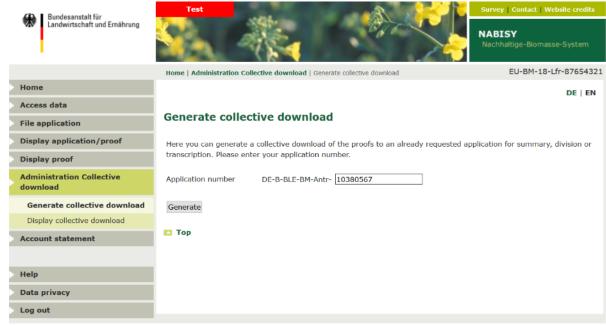
While Nabisy compiles the data in the background, you can continue to work normally in the program.

The data is available to download 10 days after the creation of the zip file. Then the packages are deleted from Nabisy. If you want to download the data again, you have to relaunch the process.

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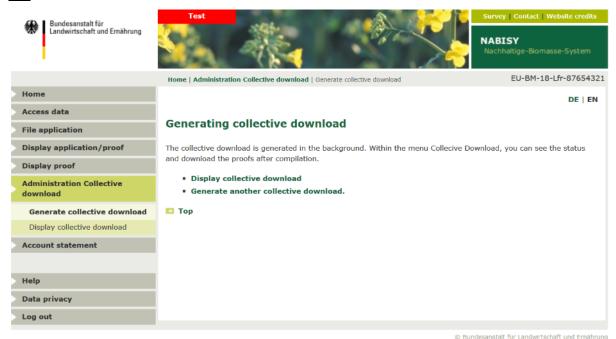


8.1 Generate collective download



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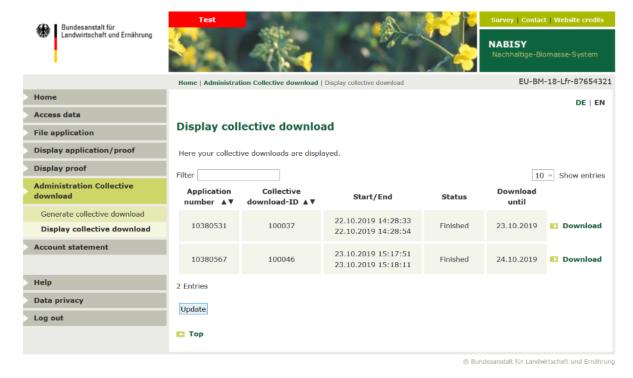
To initiate a collective download, please enter the application number and press Generate.



The zip-file will now be created in the background. During this time, you can continue to work normally in the program. You can check the status of your request within Display collective Download.

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8.2 Display collective download



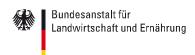
Here is an overview of the collective downloads you have initiated. All downloads with the status *Finished* can be downloaded by <u>Download</u>.

The status *Generation* indicates that Nabisy is still in the process of compiling your data. If you receive the status *Error*, please contact us with the following data:

- the collection download ID,
- the CSV import number and
- your interface ID

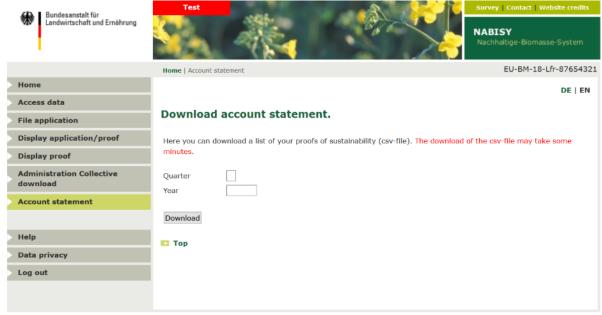
via nabisy@ble.de.

After the data package has been created, you have 10 days to download this data. After that, the packages are deleted from Nabisy. If you want to download the data again, you have to relaunch the process.



9 Account Statement

9.1 Download



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You can <u>Download</u> an account statement with the POS currently on your account here. You have to enter the quarter (1-4) and the year (yyyy) for which time period a detailed account statement should be shown.

If you want to get an overview of the available POS, please select the quarterly period following the current quarter.

9.2 Explanation of the columns

column heading	explanation
Nachweis-Identifikator (Proof ID)	Number of the Proof of Sustainability or Partial Proof of Sustainability
Zertifizierungssystem (Certification system / volun- tary scheme)	ID of the certification system / voluntary scheme, within the basic Proof was issued. ID according to the information on www.ble.de/biommasse
Ausstellungsdatum (Date of issuance)	Date on which the POS was issued / saved in Nabisy.
Verbindungsdokument (Document link)	The entry of your supplier to the field document link is shown, if he entered any information.
Schnittstellen-Identifikator (Interface –ID)	ID of the interface, which issued the basic POS
Neuanlage (Date of initinal operating)	1 = Yes; 0 = No Indicates if the installation which produced the biofuel, has been put into operation after 5 th October 2015, and has to fulfill a minimum saving of 60 %
Empfaenger (receiver)	ID of the receiver – your ID
Empfaenger Name (<i>Receiver name</i>)	Name of the receiver – your Name



Lieferdatum (Date of delivery)	According to the presupplier The field is blank if the POS was generated for the remaining quantity of a division and was issued to your account
Menge (Quantity)	
Masseinheit (Unit of measurement)	Since 2018, only cubic meters (m³) are allowed for liquid biomass and kilowatt-hour for gaseous biofuels. Tons (t) were only allowed in older POS.
Anteile (percentage)	Given in percent (%). If the proof is based on several types of biomass or countries of cultivation, the percentage per biomass type are separated with a pipe ().
Biomassearten (Types of biomass)	Coding according to the list at www.ble.de/biomasse. If the proof is based on several types of biomass or countries of cultivation, the types of biomass are separated with a pipe (). New POS are showing 100 % for one type of biomass and country of origin / ciltivatioon.
Anbaulaender (Countries of cultivation)	Coding according to ISO 3166-Alpha2. If the proof is based on several types of biomass or countries of cultivation, the countries of cultivation are separates with a pipe ().
Advanced	1 = Yes; 0 = No Indicates whether the biofuel (the type of biomass) is considered advanced according to Annex IX. If the proof is based on several types of biomass or countries of cultivation, these data are separated with a pipe () for each type of biomass.
Conventional	1 = Yes; 0 = No Indicates whether the biofuel (the type of biomass) is considered conventional according to Annex IX. If the proof is based on several types of biomass or countries of cultivation, these data are separated with a pipe () for each type of biomass.
Energiegehalt (Energy content)	In Megajoule (MJ)
Abfall (Waste and residues)	1 = Yes; 0 = No Indicates whether the type(s) of biomass have not been obtained from of waste and residues agriculture.
Landw. Reststoff (Agricultual residues)	1 = Yes; 0 = No Indicates whether the type(s) of biomass were pro- duced from waste and residues from agriculture. Since the area-related criteria must then also be met, the declaration on sustainability is also marked with a 1.
ErklaerungNachhaltigkeit (Declaration of sustainability)	1 = Yes; 0 = No Indicates whether the type(s) of biomass have meet the area-relates criteria.



C. 1 1 .	I I' + C ' + DOC1 +1 CHC 1
Standardwert	Indicates for inventory POS how the GHG value was calculated:
(default value)	Use of the disaggregated default value for cultivation
	 Use of disaggregated default value for transport Use of the disaggregated default value for conversion Use of the total default value Precisely calculated data
	Example: $1 1 0 0 1 =$ disaggregated default value for cultivation and transport and precisely calculated data for conversion.
	Indicates for new POS (1 = Yes; 0 = No) if the total default value is used.
e-Werte	For inventory POS: optional information given by the
(emission values)	interfaceeP (without savings)
	• eccs
	• eccr
	• eee
	New POS: If the field is empty, the total default value is used. If the total default value was not used, the formula for calculating the total emissions is shown here as follows:
al Danies	$ e_{ec} e_{l} e_{p} e_{td} e_{u} e_{sca} e_{ccs} e_{ccr} e_{ee} $
el-Bonus	1 = yes; 0 = no If a value has been entered at el, this field indicates whether the bonus for recovering heavily soiled or de- graded areas was used.
EinsatzIn (Potential countries for using the biomass)	Indicates the country or region (based on ISO 3166-Alpha2) where the biofuel or bio liquid can be used without exceeding the value of transportation emission stated in the calculation of the total GHG-emissions.
Emissionen (emissions)	States the emissions in g CO2eq/MJ.
ILUC	Indicates the average value of provisionally estimated emissions caused by indirect land use changes (in g CO2eq / MJ).
Grandfatheringclause	1 = Yes; 0 = No Indicates whether the POS was issued with using the grandfathering clause. This exception rule is now ex- pired. New POS can not be created with this attribute. There are still active proofs on different supplier ac- counts. They have become worthless after the increase of the minimum GHG-saving to 50 %.
Antragsnummer (Application number)	Indicates under which reference number the transfer of POS to the next recipient (usually your customer) is saved in Nabisy.
Antragsdatum	Specifies the date on which the proof was transmitted
(Application date)	to the next recipient (usually your customer).



Nachfolge Nachweis ID (Follow up POS ID)	Specifies the ID of the subsequent proof. When dividing, the individual proofs are separated with Pipe ().
Nachfolge Verbindungsdoku- ment (Follow up document link)	Here your entry of the field document link is shown, if you entered any information.
Nachfolge Empfänger ID (Follow up POS reciever)	Specifies the ID of the recipient (usually your customer) of the following proof. When splitting, the individual IDs are separated with pipe ().
Nachfolge Empfänger Name (Follow up reciever name)	Specifies the name of the recipient (usually your customer) of the following proof. When splitting, the individual names are separated with pipe ().
Vorgänger Nachweis ID (Previous Reciever ID)	In cases where the proof-ID (column A) is containing "NTNw" for a partial proof, the recipient ID of the previous proof is displayed here. If proof has been created from a summary, the recipient IDs are displayed several times (ID of the presupplier).
Vorgänger Empfänger Name (Previous reciever name)	In cases where the proof-ID (column A) is containing "NTNw" for a partial proof, the recipient name of the previous proof is displayed here. If the Proof has been created from a summary, the recipient name is displayed several times.

10 Help for typical error messages

If you contact the BLE, regarding an error message, which isn't explained below, you should always provide the following information additionally to your question:

- Name and Place of the company
- The Nabisy-ID of your company
- Your contact details

10.1 You must confirm the declaration in order to continue.

You have selected the POS and want to continue but forgot to state the declaration of mass balance.

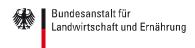
10.2 No supplier found that matches the entered number. No installation operator found that matches the entered number.

Please check the recipients ID. Nabisy is case-sensitive, so please be careful to enter the correct ID.

Sometimes if you copy and paste the ID, you copy a space character, which you wouldn't mentioned, but for Nabisy it is a character.

10.3 Subset must not exceed the remaining quantity.

Within the application of division, you have entered a higher quantity than the total quantity of your POS contains.



10.4 Es ist ein unerwarteter Fehler aufgetreten / An unexpected error has occurred

Fehler: Es ist ein unerwarteter Fehler aufgetreten.

Fehler-ID: 7d444881-a449-4b0b-a7ea-33d8bab91333

Bitte wenden Sie sich an den Seitenbetreiber unter Nennung der Fehler-ID.

- Zurück
- Zur Startseite

You have done something unexpected, which provides an unexpected error.

In this case, you have to contact the BLE via nabisy@ble.de with the following information:

- The date and the time the error happened
- A screenshot of the error message and the ID of the mistake (Fehler-ID)
- A description of the situation before (what have you done? What did you want to do?)
- Name and Place of the company
- The Nabisy-ID of your company
- The POS-ID
- Your contact details

It can happen, that your answer will take some time, as we probably have to analyse this case with our IT-division.

10.5 Password invalid. Password has already been used.

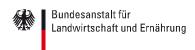
Your new chosen password contradicts the password rule that the last 10 passwords are not allowed to be used. So you have to choose of another password.

10.6 Password invalid. The new (selected) password contradicts the password rules.

Your new chosen password contradicts at least one password rule. Please follow the password rules that apply to passwords:

The password

- MUST contain at least a minimum of 8 characters
- MUST contain at least 3 of the following variants
 - o lowercase letter(n) (a-z)
 - Capital letter(s) (A-Z)
 - \circ number(s) (0-9)
 - Special character (..!? + etc.)
- MAY NOT contain the user name
- MAY NOT consist of repeated groups of 2 different characters (e.g.: abab; 10102323)
- MAY NOT be ascending or descending in 3 or more characters (e.g.: 123; abc; xyz)
- MAY NOT contain more than 2 identical characters in a row (e.g.: 111; aaa; !!!) The last 10 passwords MAY NOT be used.



10.7 Your account is suspended. Please contact the BLE by stating your ID and name (nabisy@ble.de).

You have entered your password incorrectly five times, so your account has been blocked automatically. This precaution has been implemented to protect against misuse.

To unlock your account, please contact nabisy@ble.de with the following information:

- your name,
- the subscriber ID of the company you wanted to register with (e.g. EU-BM-99-SSt-1234678 or EU-BM-88-Lfr-87654321) and
- the information whether you still know the last assigned password.

We can then unlock your account so that you can reuse the last assigned password.

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